

## 2012 Spring Education Workshop



Friday, March 30<sup>th</sup>, 2012

Wesley Long Community Hospital  
Education Center  
Greensboro, NC

### Registration Fees:

NCAHAM Members: \$50

Non-Members: \$75

### C.A.M. Exam:

NCAHAM Members: \$50

### To register for the workshop:

Go to: [www.ncaham.com](http://www.ncaham.com)

- Log in (if you don't log in, the system will charge you the non-member rate)
- Click on the **EVENTS** tab
- Scroll down to the Spring Workshop section and click on "**REGISTER NOW**"
- Print your completed Registration Form and mail the form, along with your payment to Sandy Small.



*"World Class Leadership"*

**"DON'T MISS THIS GREAT  
OPPORTUNITY TO INCREASE YOUR  
KNOWLEDGE AND GAIN USEFUL  
TIPS, FROM THE GUYS THAT  
TAUGHT US HOW TO HAVE THE  
BRASS TO BE WORLD CLASS!"**

Mail your registration form  
and payment to:

Sandy Small, NCAHAM Treasurer  
PO Box 10153  
Greensboro, NC 27404

Phone | 336.832.1825

### **Are you a C.A.M.?**

Certified Access Manager  
(CAM) Credentialing  
Program

One of the most valuable and beneficial programs that NCAHAM offers is our state certification program. Obtaining the CAM certification is quite an achievement. It requires extensive learning, follow-through, and hard work and demonstrates to one's employer the ability to acquire new knowledge and a true commitment to personal and organizational improvement.

**The CAM exam will be administered at the Spring Education Workshop from 8 – 9 am.**

**To register for the CAM exam:**

Go to: [www.ncaham.com](http://www.ncaham.com)

- Click on the **EVENTS** tab
- Scroll down to the CAM Exam section and click on "**REGISTER NOW**"
- Print your completed Registration Form and mail the form, along with your payment to Sandy Small.

Contact Peggy Dunn at [pdunn@lenoir.org](mailto:pdunn@lenoir.org) if you have any questions.

**Member's Only: \$50**

2012  
Spring  
Education  
Workshop



## *“World Class Leadership”*



**Wesley Long Community Hospital  
Education Center  
501 N Elam Avenue  
Greensboro, NC 27403**

- 8:00 – 9:00 am: C.A.M. Exam/ Breakfast and Registration
- 9:00 – 9:05 am: “Welcome” by Doris Ogden, NCAHAM President
- 9:05 – 9:30 am: “Has your hospital become a “World Class” organization” by Jami Goldberg and Chris Wilson
- 9:30 – 12:00 pm: “How to Communicate Effectively” by Jami Goldberg and Chris Wilson
- 12:00 – 1:00 pm: Lunch
- 1:00 – 3:30 pm: “How to Deal with Conflict” by Jami Goldberg and Chris Wilson
- 3:30 – 4:00 pm: C.A.M. Certificates, Door prizes and Workshop Surveys